

Conflict Solutions...



...A Bridge to Settlement

Visit our website for more information about our mediators, references, descriptions of recently mediated cases, recent newsletters and construction case photos.

www.conflictsolutionsinc.com

Mediation Scheduling: 1-800-762-5582

Email: Rachel@conflictsolutionsinc.com

Maine Offices:

Administrative Office and Summer Mediation Center

112 Plains Road, Raymond, ME 04071

Tel: (207) 655-6677 • Fax: (207) 655-6699

Email: Rachel@conflictsolutionsinc.com

Portland Mediation Center

75 Pearl Street, Portland, Me • Tel: (207) 655-6677

Florida Offices:

1540 Star Pointe Lane, Naples, FL 34112

Tel/Fax: (239) 417-5969

South Florida Mediation Center

1880 N. Congress Ave, Suite 214, Boynton Beach, FL 33426

Tel: (561) 308-9494 • Fax: (561) 734-4304

Email: devon.csi@me.com



PRST STD
U.S. POSTAGE
PAID
WEST PALM BEACH, FL
PERMIT NO. 1946

CONFLICT SOLUTIONS

Mediation - Arbitration
US and International

Fall 2010 Newsletter



That's Settled!



CONFLICT SOLUTIONS

Quarterly Newsletter

June 2010

Mediation Behind The Scenes

We have the pleasure of mediating significant cases across the country. One key element of every successful large-case mediation involves laying the groundwork before the first mediation session. We find that speaking with each party and in many cases meeting the parties, individually, ahead of time makes for a far more efficient and productive mediation process. Every case is different, and each mediation session should be tailored to meet the needs of the participants.



Devon Coughlan

Likewise, follow up between mediation sessions is critical to resolving a complex case. We take pride in moving the settlement ball forward between sessions, and we have the depth and experience to execute this task effectively.



Patrick Coughlan

Finally, we believe mediation never truly ends until a case goes to trial. Even those cases which do not settle at the mediation table will be resolved with persistent ongoing efforts by our mediators. ❁

Thanks from US

All of us at Conflict Solutions thank you.

We appreciate your friendship, your business, your trust, and the opportunity to work with you in resolving some of your most difficult cases.

We wish you a safe, prosperous and healthy holiday season.

Pat, Devon, Sharon, and Rachel

Reflections

"As we express our gratitude, we must never forget that the highest appreciation is not to utter words, but to live by them."

-John Fitzgerald Kennedy

"Feeling gratitude and not expressing it is like wrapping a present and not giving it."

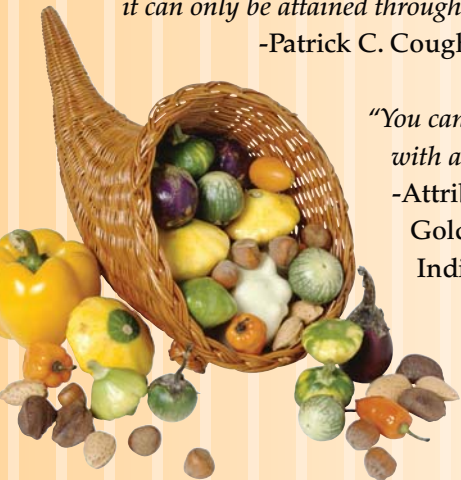
-William Arthur Ward

"Peace cannot be achieved through litigation, it can only be attained through understanding."

-Patrick C. Coughlan

"You cannot shake hands with a clenched fist."

-Attributed to both Golda Meir and Indira Gandhi.



Learn How To Maximize Your Mediation Results!

Pat Coughlan and Devon Coughlan are available to speak to your firm about how your lawyers can improve their mediation negotiation and presentation techniques.

Please contact Rachel at 800-762-5582 to schedule!

One Billion!

Approximate dollar value of claims mediated by Pat Coughlan and Devon Coughlan each year.

Sixteen!

Number of States in which Pat Coughlan and Devon Coughlan have resolved claims so far this year.

90 - 95%!

Approximate percentage of claims settled which were co-mediated by Pat and Devon Coughlan. If you have not tried co-mediation with us, you are missing an opportunity to resolve your most challenging and significant cases!

Coughlan City Anyone?

Please visit our website for a look at newly posted Coughlan City which showcases the latest in successfully mediated construction projects.

www.conflictsolutionsinc.com

Thanks from our Clients

"Pat, I don't know how you do it, but you keep pulling the rabbit out of the hat!" P.T.

"Pat and Devon, a quick word of thanks for all of your efforts. Outstanding work—perhaps your finest yet!" C.C.

"Pat, I just wanted to thank you and Devon for all of your hard work on this case...big hurdles in our way...thrilled that we were able to settle...pleasure working with you and hope to work with you again soon." C.K.

"Pat, you and Devon really impressed us... We have already talked about getting you involved in future cases. I particularly liked the team approach to the multi-party dispute..." W.F.

"... one of my attorneys... was adamant for selecting you for this lawsuit and mentioned if anyone can settle this - it would be you. He mentioned you are the deal maker of deal makers that is a closer." B.G.

